



## POCKET GUIDE FOR FIRST TIME FANS



# WELCOME TO

## CONTACT

WIGAN ATHLETIC  
DW Stadium, Wigan, WN5 0UZ

MATCH DAY HOSPITALITY  
01942 774000

OFFICIAL WEBSITE  
[www.wiganathletic.com](http://www.wiganathletic.com)

CLUB SHOP  
[www.laticsstore.com](http://www.laticsstore.com)

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FAN ENGAGEMENT EXECUTIVE  
[d.whittaker@wiganathletic.com](mailto:d.whittaker@wiganathletic.com)

## SOCIAL

[www.facebook.com/wiganathletic](https://www.facebook.com/wiganathletic)

[www.twitter.com/laticsofficial](https://www.twitter.com/laticsofficial)

[www.instagram.com/laticsofficial](https://www.instagram.com/laticsofficial) (search laticsofficial in the app)

[www.youtube.com/wiganathletic](https://www.youtube.com/wiganathletic)

[www.google.com/+WiganAthletic](https://www.google.com/+WiganAthletic)

[www.linkedin.com/company/wigan-athletic](https://www.linkedin.com/company/wigan-athletic)

iFollow audio and video at [www.wiganathletic.com/ifuollow](http://www.wiganathletic.com/ifuollow)

Stanza Calendar at [www.stanza.co/@wiganathletic](http://www.stanza.co/@wiganathletic)  
(Sync fixtures to calendar)



TO REPORT AN INCIDENT OF DISCRIMINATION OR  
ANTISOCIAL BEHAVIOUR TEXT 'WIGAN' ALONG WITH  
DETAILS OF YOUR CONCERN AND YOUR LOCATION TO 80800

## USEFUL INFORMATION

The details below and map overleaf have been designed to provide all the information you need to plan your day with Wigan Athletic at the DW Stadium.

## DIRECTIONS & PARKING

Follow **Sat Nav WN5 0UN** for the DW Stadium. Away supporters follow signs for Car Park 1, home or neutral supporters follow signs for Car Parks 3 or 4. Hospitality supporters on Car Park 3. Avoid parking on the adjacent retail park. Car parks at the front of the stadium are owned by Inspiring Healthy Lifestyles, and must only be used if paying the applicable fee and displaying a ticket.

## EATING

**Concourse Catering** is available in every stand at the DW Stadium, offering a selection of alcoholic and soft drinks, plus a range of hot and cold food options and snacks.

**The South Stand Supporters Bar** is free-to-enter for all home supporters on match days. A big screen shows all of the day's action, and food and drinks are available to buy.

**The Marquee Suite in the North Stand** is a free-to-enter match day bar for away fans which is open for most fixtures at the DW Stadium. You will be able to buy hot and cold drinks and food, and watch the big screens.

## HOSPITALITY

**Match day hospitality** at Wigan Athletic includes the perfect combination of superb food, excellent service, the best seats in the house and fantastic entertainment. A range of hospitality packages are available and away supporters are welcome. Call 01942 770400 to request a ticket upgrade, or email [hospitality@wiganathletic.com](mailto:hospitality@wiganathletic.com)

## SHOPPING

**The Club Shop** can be found at the north side of the West Stand, stocking replica kit, trainingwear, leisurewear and more. **Match day programmes** may be purchased from sellers positioned outside the stadium as you approach.

## FAMILIES AND YOUNG SUPPORTERS

Visit the **Family Zone** under the East Stand, open from 90 minutes before kick off at every weekend and bank holiday fixture. Free activities include football competitions, pool, table football, state of the art gaming equipment and the chance to meet Wigan Athletic first team players. Refreshments are available with free fruit juice for adults and free fruit for youngsters. All children must be accompanied by an adult. **Baby changing facilities** can be found in every concourse of the stadium.

## BETTING

**Betting kiosks** are located at each end of every concourse. **Latics Lotto** tickets are also available to buy from ticket sellers around the stadium.

## AROUND THE GROUND

Next to the DW Stadium is Robin Retail Park, home to stores including Next, Boots, Smyths Toys, Argos and Pets at Home. Within Next is a Costa café, whilst Burger King, KFC and Subway are at the far side of the retail park. The Red Robin pub is approximately 500 yards from the stadium.

## YOUR SAFETY

Your safety is paramount to us and our safety messages are colour coded:

**GREEN** = all is in order

**YELLOW** = incident under investigation

**RED** = incident MAY require full or partial evacuation

Please follow the direction of stewards at all times.



# WELCOME TO WIGAN ATHLETIC

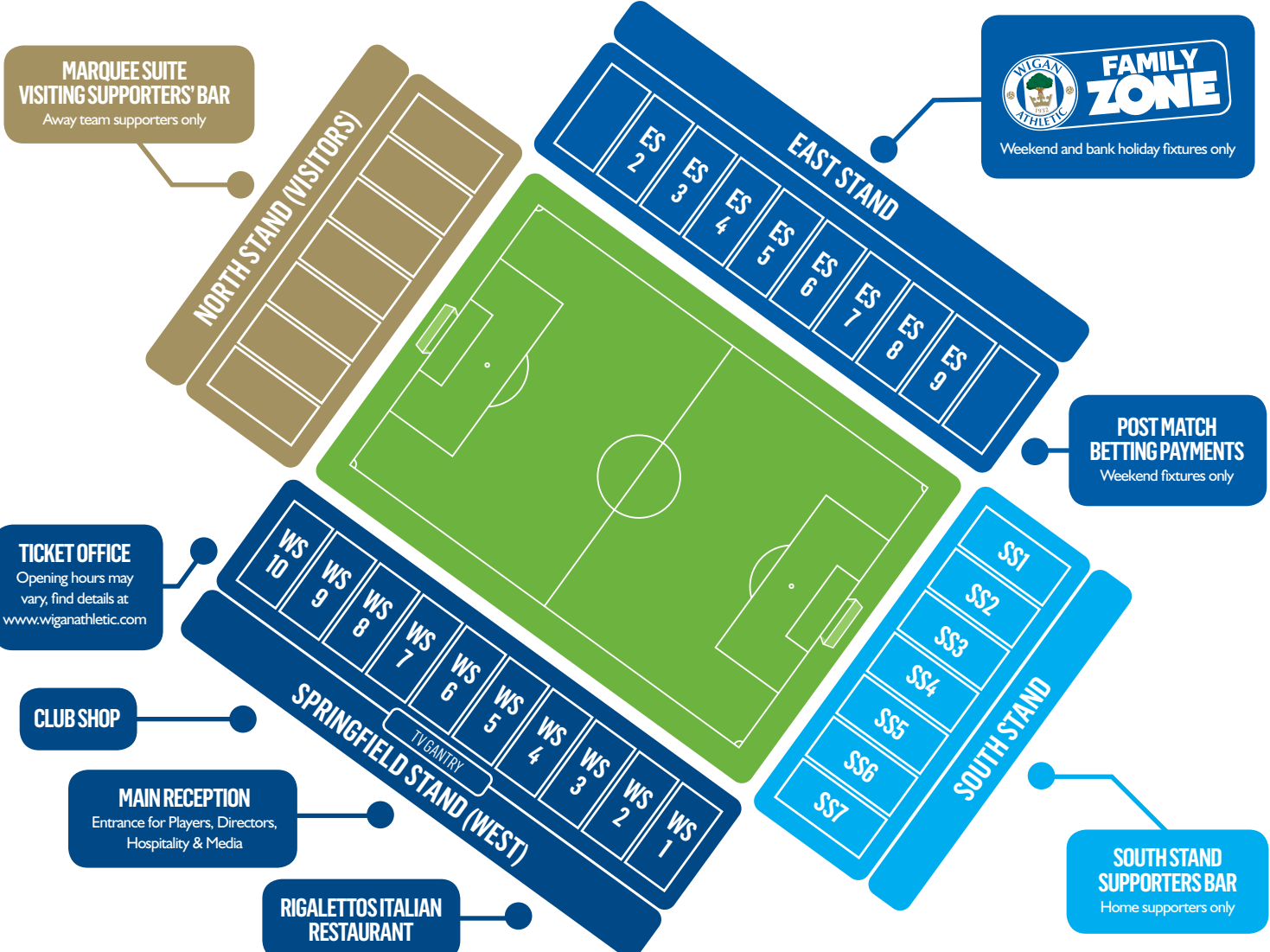
## NORTH STAND: AWAY SUPPORTERS

The North Stand is for visiting team supporters, with catering and betting facilities available on the concourse. The Marquee Suite is a free-to-enter match day bar for away fans only, which is open for most fixtures and provides the perfect place to meet for drinks and food, and to watch the big screens.

Away supporters may position flags in selected areas, however flags must not have poles attached and must not obscure sponsors' advertising banners.

## EAST STAND

Many of our most vocal supporters choose to watch matches from blocks ES2,3 and 4. Home supporters wishing to bring along their flags will be allowed to place them at the bottom of blocks ES2 and ES3. The Family Zone and Game Zone can be accessed through the East Stand reception.



## WEST STAND

For the TV camera view, take your seat in the West Stand, on the tunnel side of the DW Stadium. This stand is home to our exclusive hospitality facilities, Club Shop, Rigaletto Italian Restaurant and TV gantry.

## SOUTH STAND

Sit behind the goal to enjoy the match in our most family oriented area at the DW Stadium. The South Stand is also home to the Supporters Bar, which is free-to-enter for all home supporters with food and drinks available to buy, and big screens showing the day's action.

Find our full guide for visiting supporters online at [wiganathletic.com](http://wiganathletic.com)

### A NO SMOKING STADIUM

Smoking of cigarettes and e-cigarettes anywhere in the stadium is not permitted. Supporters who wish to smoke or use e-cigarettes can exit the DW Stadium using the marked gates, with the directions of stewards. Supporters must keep their match tickets with them to gain re-entry.

### ACCESSIBILITY

The DW Stadium has six disability pods for home and away supporters in wheelchairs, each able to comfortably seat seven supporters. Personal assistant seats are available to the side of the pods. Further wheelchair spaces may be found to the front of the west stand. Headsets for supporters with sight impairment may be reserved at the ticket office for a refundable fee of £10.



SCAN FOR DIRECTIONS